

Unisys In-transit Service Manager (ISM)



Achieving Secure Business Operations Through Visibility

From just-in-time inventory requirements and lean manufacturing, to tighter delivery schedules and shorter product lifecycles, today's shippers are under constant pressure. They need logistics providers with technologically advanced tools to make every step of the shipping process faster, more reliable and more secure. And they expect logistics service providers to deliver services that are benchmarked against industry best-practice.

The Unisys In-transit Service Manager (ISM) helps airlines create competitive advantage by providing the visibility they need to control and optimize their supply chain performance. It also delivers the IATA Cargo iQ air cargo industry quality standard reports through which major carriers and forwarders improve joint performance. Built on years of industry experience

and next-generation technology, ISM helps you to deliver a better service. It is used by several major carriers to process 10 million shipments each year.

Powerful Features Give You Visibility and Control

ISM automatically builds a route map for each shipment based on origin, destination, product, station open/close hours, type of aircraft and other factors. It then tracks each shipment, alerting operators to any actual or potential delays based on status updates. That simple concept provides the 'ticking clock' which translates into you consistently delivering as promised. Of course, logistics is a complex business which is why carriers choose the sophistication of ISM, a system enhanced with 10 years of operational experience.

The Solution Includes:

- Going beyond industry CargoIQ standards and monitoring each of your domestic and internal shipment as a project. These measurements help you improve your operations.
- An innovative dashboard showing views of the operational performance including options across the network or by stations, regions, partner organization and / or products.
- A suite of reports including all the Cargo iQ Phase One reports and many more available on-demand for performance analysis at the shipment, station, partner organization or lane levels.

Real-time continuous monitoring of every shipment against key route map milestones with pre-alerts, advance notifications and early exception warnings based on configuration options and distributed to one or more email addresses at any given station.

- A 'shipment tracker' screen that provides an easy to read display of a shipment's operational and baseline milestone progress and any applicable Cargo iQ exception handling codes.
- Access to all incoming and outgoing message history.
- Interfaces to the Cargo iQ BRAVO repository for airline information such as forwarder details, station open/close times, carrier products, and flight variables. And because it's browser-based, ISM is easy to deploy and configure, affordable to maintain and easy to integrate with your operational systems.

Bottom-Line Value for You and Your Customers

Carriers using ISM benefit from:

- Being able to offer a higher level of service in line with the air cargo industry's quality benchmarks for quality and best practice;
- Transparency through reports in line with Cargo iQ standards;
- Information exchange with the Cargo Data Management Systems of their clients;
- Greater levels of shipment information available on-line; and
- Enhanced customer service, with faster resolution of discrepancies based on automated alerts and early warnings.

About Unisys

Our mission-critical solutions are delivered and supported by an experienced team of technology and logistics industry experts leveraging the reliability, security and availability you would expect from a multi-national technology company. Whether it be implementing a new function or migrating to a new system, our change management performance is second to none. With over three decades of experience in building and operating air cargo systems, we offer you an established track record, not just a promise.

For more information:

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