Enterprise Acquisition Gateway for Leading-Edge Solutions II (EAGLE II)
Contract Number: HSHQDC-14-D-E2013

Enterprise Acquisition Gateway for Leading-Edge Solutions II (EAGLE II) is a multiple-award indefinite delivery/indefinite quantity (IDIQ) contract vehicle, specifically designed as the preferred source of information technology (IT) services for the Department of Homeland Security’s (DHS’s) enterprise infrastructure and initiatives. The Unisys EAGLE II IT service solutions contract was awarded with one functional category (FC): FC1 – Service Delivery, including Integration, Software Design/Development and Operations & Maintenance.

Services Offered Under the EAGLE II Contract

Functional Category 1 – Service Delivery

The purpose of FC1 is to provide a full range of services and products in support of developing, implementing, and maintaining technology to support the DHS mission and business functions across the entire lifecycle of a program. Services include:

- System Design, Development, Implementation, and Integration

  The Contractor shall provide any and all phases of system design and development through deployment to ensure DHS IT solutions will enable users to meet mission goals and objectives. These efforts include the full range of infrastructure engineering design, development, implementation and integration, including, but not limited to, concept development, planning, requirements definition and analysis, systems design and development, integration, implementation, deployment, connectivity, wiring and cabling.

ABOUT UNISYS

Unisys is a global information technology company that specializes in providing industry-focused solutions integrated with leading-edge security to clients in the government, financial services and commercial markets. Unisys offerings include security solutions, advanced data analytics, cloud and infrastructure services, application services and application and server software. Unisys has more than 20,000 employees serving clients around the world.

For more information:
www.unisys.com/dhseagleii
Software Design and Development
The Contractor shall provide any and all phases of software design and development including deployment to ensure DHS applications and databases will enable users to meet mission goals and objectives. These efforts include the full range of software design, development, implementation and integration, including, but not limited to, concept development, planning, requirements definition and analysis, software design and development, coding and testing, production, deployment, implementation, integration, and software application maintenance.

Operations and Maintenance
The Contractor shall provide any and all operations and maintenance (O&M) solutions, processes, and procedures necessary to sustain systems within the DHS Enterprise at the highest levels of service and availability consistent with cost, schedule, and performance objectives. These solutions may be required across the DHS Infrastructure, to include, but not limited to, the following operational areas: Help Desk and Field Support Services (e.g., Desk-side support and LAN Administration), Network and Security Operations, and Collaboration Services (e.g., Email, Voice, Video Services, Wiring and Cable). This requirement includes the full range of O&M solutions, from maintaining and upgrading individual pieces of hardware and software to full managed service solutions.

Under this IDIQ, DHS components may issue orders on a Cost Reimbursement, Time and Materials (T&M), Labor Hour (L-H), and Firm-Fixed Price (FFP) basis.

Features and Benefits
EAGLE II provides components with a flexible means of meeting IT needs quickly, efficiently, and cost effectively. As such, using these contracts might serve to reduce the overhead associated with multiple acquisitions and provide the Government with buying leverage that encourages vendors to offer better pricing (negotiated additional discounts at the order level) and quality due to ongoing competition between qualified contractors.

EAGLE II is a fee-free DHS contract vehicle. The ordering agency chooses the services and level of support needed to meet its requirements for large, small, 8(a), SDVOSB, or HUBZone contracting goals.

Unisys Points of Contact:
Program Manager: Serge Shahabian
Telephone: 703-439-5209
E-mail: Serge.Shahabian@unisys.com

Contracts Manager: Ginger Manning
Telephone: 703-439-5664
E-mail: Virginia.Manning@unisys.com

For more information about the EAGLE II contract, ordering agencies may contact a customer service representative at http://www.dhs.gov/eagle-ii

Unisys website: www.unisys.com/dhseagleii