



## DIGI-IQ

### Visibility to Total Shipment Lifecycle for Optimized Performance

#### HIGHLIGHTS

- *Complete visibility into shipment lifecycle for better control over supply chain performance*
- *Tracks shipments, alerting operators to any actual or potential delays*
- *Features an innovative dashboard and suite of reports that help optimize operational performance*
- *Access to all incoming and outgoing message history and interfaces to the Cargo iQ BRAVO repository for airline information*
- *Easy to deploy, configure, and integrate with existing systems and affordable to maintain*

#### **Achieving Secure Business Operations Through Visibility**

From just-in-time inventory requirements and lean manufacturing, to tighter delivery schedules and shorter product lifecycles, today's shippers are under constant pressure to deliver on-time as agreed. They need logistics solution providers with technologically advanced tools to make every step of the shipping process faster, more reliable and more secure. And they expect logistics service providers to deliver services that are benchmarked against industry best-practice. Digi-IQ helps airlines and ground handlers create competitive advantage by providing the visibility they need to control and optimize their supply chain performance.

It also delivers the IATA Cargo iQ air cargo industry quality standard reports through which major carriers and forwarders improve joint performance. Built on years of industry experience and next-generation technology, Digi-IQ helps you to deliver a better service. It is used by several major carriers to process 10 million shipments each year.

When airlines and handlers are faced with operating challenges that derail regular shipment movement, Digi-IQ dashboards helps prompt them when a milestone is in danger of being challenged. Such proactive measures helps the airline/GHA to take corrective measures achieve milestones as per the plan.

## Achieve Visibility and Control with Powerful Features

Digi-IQ automatically builds a route map for each shipment based on origin, destination, product, station open/close hours, type of aircraft and other factors. It then tracks each shipment, alerting operators to any actual or potential delays based on status updates. That simple concept provides the 'ticking clock' which translates into you consistently delivering as promised. Of course, logistics is a complex business which is why carriers choose the sophistication of Digi-IQ, a system enhanced with 10 years of operational experience.

The solution is enriched with the following capabilities:

- Goes beyond industry Cargo iQ standards and monitors each of your domestic and international shipment as a project. These measurements help you improve your operations.
- An innovative dashboard showing views of the operational performance including options across the network or by stations, regions, partner organization and / or products.
- A suite of reports including all the Cargo iQ reports and many more available on-demand for performance analysis at the shipment, station, partner organization or lane levels.

Real-time continuous monitoring of every shipment against key route map milestones with pre-alerts, advance notifications and early exception warnings based on configuration options and distributed to one or more email addresses at any given station.

- A 'shipment tracker' screen that provides an easy-to-read display of a shipment's operational and baseline milestone progress and any applicable Cargo iQ exception handling codes.
- Access to all incoming and outgoing message history.
- Interfaces to the Cargo iQ BRAVO repository for airline information such as forwarder details, station open/close times, carrier products, and flight variables. And because it's browser-based, Digi-IQ is easy to deploy and configure, affordable to maintain and easy to integrate with your operational systems.

## Bottom-Line Value for You and Your Customers

Carriers using Digi-IQ benefit from:

- Being able to offer a higher level of service in line with the air cargo industry's quality benchmarks for quality and best practice;
- Transparency through reports in line with Cargo iQ standards;
- Information exchange with the Cargo Data Management CDMP Systems of their clients;
- Greater levels of shipment information available on-line; and
- Enhanced customer service, with faster resolution of discrepancies based on automated alerts and early warnings.
- Pro-active action helps achieve higher flown as planned performance standards as an airline or a handler.

For more information please visit [www.unisys.com/digistics](http://www.unisys.com/digistics)  
or write to [travelandtransportation@unisys.com](mailto:travelandtransportation@unisys.com)



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