Modernizing Your AMANDA Platform

To ensure communities are safe and desirable places to live, state, county, and local governments issue permits and licenses, perform inspections, ensure compliance, and conduct many other tasks.

In all of these cases, government organizations aspire to meet the expectations of business and citizen applicants. However, in today’s increasingly digital world, many agencies are finding that their permitting and licensing processes are not living up to the expectations of their constituents.

Unisys offers a configurable solution, built on the CSDC AMANDA™ platform, which is now available in the cloud via Amazon Web Services (AWS). This solution provides a comprehensive permitting, licensing, and inspection platform for state, local, and county governments. With Unisys as a partner, government agencies are better able to deploy a secure hybrid solution that helps them meet citizen demands and take advantage of modern cloud workflows.

Why Modernize Today?

- **Agile development** is quickly becoming the norm in development methodology. As the AMANDA platform can now be deployed on AWS by Unisys, organizations are more able to implement hybrid solutions with agile development capabilities.

- **Citizen demand is increasing**, and administrative procedures need to be simplified. Using the AMANDA platform in a cloud-based delivery model enables secure and scalable platforms to help ease that process.

- **Regulatory processes** within government agencies are typically cumbersome and time-consuming. The AMANDA platform on AWS helps clients consolidate and modernize those processes across departments and agencies.
How Unisys And AWS Help Governments Modernize

Robust services and solutions — Unisys’ AMANDA framework is based on a hybrid IT model that, when combined with our deep government sector experience, enables us to help our clients optimize their AMANDA platforms to meet their needs.

Available for all — Unisys Digital Government services and solutions are available to all state, local, and education organizations. We offer in-depth experience across all areas of government, enabling our clients to transform and modernize to keep up with demands.

Proven, smooth transitions for organizations and citizens — Unisys helps government organizations make a smooth transition to a modern, end-to-end solution that meets their specific permitting, licensing, and compliance needs — while also meeting the expectations of digitally savvy citizens.

Providing The Nova Scotia Government With New Solutions And Less Maintenance

Since 2000, the AMANDA platform has been used as the Nova Scotia government’s enterprise standard for permitting, compliance, and licensing (PCL). The government needed an implementation, application, and end-to-end user support partner that could enable them to respond to shrinking IT budgets and increasing business and citizen demand. Unisys utilized their certified AMANDA configuration specialists and 14+ years of experience with AMANDA projects to help the government evolve their AMANDA applications.

By working with Unisys, the Nova Scotia government transformed their applications to an organizational accelerator without compromising control, compliance, or security.

The government now has SLA-exceeding day-to-day management, maintenance, and support services. They are also able to access Unisys’ AMANDA certified professionals for advisory services and are focusing on new solutions rather than daily operations and maintenance.

Helping New Brunswick Modernize Their Manual, Paper-Based Processes

The New Brunswick Hunting and Fishing agency used manual processes to issue more than 150,000 licensees annually. This evolved into a high cost for administering the program, and citizens were required to go to a service center or private vendor to acquire their licenses.

Unisys helped the agency implement a web-based licensing system for citizens and delivery channels. Because the agency had already invested in the AMANDA platform, Unisys was able to utilize existing solutions and ultimately save the agency money.

The New Brunswick Hunting and Fishing agency is now seeing a higher adoption rate, with more than 50,000 licenses issued in just three months. The agency has also eliminated their paper-based system completely and is seeing a reduction in costs for delivery services, as well as more convenience for citizens who can now purchase licenses from home.

Let’s get started

Taking full advantage of Unisys and AWS solutions can help you increase productivity and reach your business goals. Get in touch with us today and discover how Unisys can help you get started.

Contact: GlobalAlliances@unisys.com
Visit: www.unisys.com/strategic-alliance-partners

WHY UNISYS?

- A government market leader — Unisys is one of the leading government market providers with proven capabilities in cloud, agile development, IT modernization, IT service management, and digital workplace services. Unisys focuses on delivering world-class client satisfaction to enable exceptional mission outcomes for clients.

- Converge disparate systems — Unisys helps government organizations map workflows processes across departments, enabling the convergence of disparate systems to create a common framework with full functionality for all types of permits and licenses.

- Improve government efficiency — Unisys deploys unified multipurpose systems which consolidate functions, reduce paper and manual processes while increasing productivity and optimizing case management.

- A ranked leader — Unisys is an IDC MarketScape leader for US Systems Integration Services for the federal government with the ability to introduce new technologies and business processes faster to help agencies meet their goals.