



AN IN-DEPTH LOOK AT UNISYS' AMANDA GOVERNMENT PERMITTING PLATFORM FRAMEWORK ON AMAZON WEB SERVICES

AMAZON WEB SERVICES PARTNERSHIP HIGHLIGHTS

Unisys and AWS bring clients business and IT benefits. Here are some of the ways Unisys stands out as a leading AWS partner:

- AWS Advanced Consulting Partner
- AWS Government Competency
- 10x AWS practice growth over last three years
- Over 100 global AWS certified professionals
- Unisys helps clients benefit from AWS cloud use in a variety of ways, including:
 - Giving AWS clients a convenient way to protect vital information with Unisys Stealth(cloud), the only microsegmentation solution that's NSA and CSFS certified.
 - Advising clients on how to create hybrid cloud strategies
 - Creating actionable plans for clients looking to migrate workloads to AWS clouds
 - Designing and building hybrid clouds by integrating private clouds with AWS to optimize resources
 - Facilitating day-to-day operations and management of client clouds
 - Optimizing storage on the cloud
 - Providing advanced data analytics on AWS cloud solutions

Modernizing your AMANDA Platform

To ensure communities are safe and desirable places to live, state, county, and local governments issue permits and licenses, perform inspections, ensure compliance, and conduct many other tasks.

In all of these cases, government organizations aspire to meet the expectations of business and citizen applicants. However, in today's increasingly digital world, many agencies are finding their permitting and licensing processes are not living up to the expectations of their constituents.

Unisys offers a configurable solution, built on the CSDC AMANDA™ platform, which is now available in the cloud via Amazon Web Services (AWS). This solution provides a comprehensive permitting, licensing, and inspection framework for state, local, and county governments. With Unisys as a partner, government agencies are better able to deploy a secure hybrid solution that helps them meet citizen demands and take advantage of modern cloud workflows.

Addressing Industry Challenges

- Incorporating mobile technology
- Timely response to license and permit requests
- Multiple point solutions make environments complicated
- Unpredictable application rates and revenue streams from applications
- Scalability and ability to adjust to burst and lows
- Increasing security around sensitive data

Benefits we Deliver

- **Modernization of legacy applications**— Enhance citizen responsiveness through modernization by consolidating and retiring older applications. This ensures faster, more efficient issuance of licenses and permits.
- **More efficient accounting and collections**—Improve accounting practices and collection of fees and penalties/fines, ensuring stronger compliance and enhanced transparency.
- **Increased economic growth**—Unisys can help organizations consolidate and modernize solutions to help them grow revenues for licensing, permitting, and fines more quickly, creating a more productive climate for economic growth at all levels.
- **Increased productivity through mobility**— Securely support multichannel access so license and permit applications can be submitted from mobile devices and online channels, including electronic submission of supporting documents.

Key Features the Unisys AMANDA Framework Offers

- **Application consolidation**—Unisys maps business processes across departments, enabling the convergence of disparate systems to create a common framework with full functionality for all types of permits and licenses.
- **Improved government efficiency**—Unisys deploys unified multipurpose systems that consolidate functions, reduce, or eliminate paper, paper storage, and manual processes while increasing productivity and optimizing case management.
- **Productivity for the mobile workforce**— The Unisys AMANDA framework enables employees to use mobile devices in the field to conduct inspections and manage their workload while providing them access to the data they need, increasing the productivity of inspectors and other field personnel.
- **Security and privacy protection**—The Unisys AMANDA framework secures data access to authorized employees with audit trails and variable access rights across departments, ensuring privacy.

- **Streamlined regulatory process**—Using an AMANDA framework on AWS, organizations have an easy-to-use solution that citizens can access on mobile devices, leading to more streamlined processes and convenient ways to issue licenses and permits.
- **Smooth transitioning**—Unisys has deep digital government experience and is able to help organizations make smooth transitions to a modern, end-to-end solution that meets their specific needs.

How our Clients use our Services



Implement cloud-based solutions

Citizens expect streamlined administrative processes. And with the growth of mobile technology, governments need to enable citizens to use their devices to complete those administrative processes.

Unisys works with governments to streamline and simplify processes and enable them for mobile. We help implement a secure, scalable solution that will reduce management costs and expedite deployment.

With Unisys, organizations can be utilizing cloud solutions and more effectively meet citizen expectations.

How we deliver:

- Utilize permitting, licensing, and compliance (PCL) solutions in the cloud
- Integrate disparate systems and deliver a seamless, accessible experience to end users
- Implement an agile development methodology using cloud solutions to meet specific business needs

HOW UNISYS AND AMAZON WEB SERVICES HELP

Robust services and solutions— Unisys' AMANDA framework is based on a hybrid IT model that, when combined with our deep government sector experience, enables us to help our clients optimize their AMANDA platforms to meet their needs.

Available for all—Unisys Digital Government services and solutions are available to all state, local, and education organizations. We offer in-depth experience across all areas of government, enabling our clients to transform and modernize to keep up with demands.

Proven, smooth transitions for organizations and citizens—Unisys helps government organizations make a smooth transition to a modern, end-to-end solution that meets their specific permitting, licensing, and compliance needs—while also meeting the expectations of digitally savvy citizens.



Manage IT applications

AMANDA platforms make it easy for government organizations to manage applications on a day-to-day basis.

However, with the increasing demand from citizens, many organizations are finding it difficult to focus on new solutions while still managing applications that are deployed.

Unisys offers full application management on AMANDA platforms to remove the focus on daily operations and maintenance, enabling organizations to work on new solution development instead.

How we deliver:

- Implement application maintenance agency-wide
- Provide end-to-end user support



Assess, implement, and optimize your AMANDA platform

Many organizations utilize a MANDA platform for their regulatory case management needs, and many organizations are working with an unoptimized solution.

Unisys offers a full assessment of current AMANDA platforms that evaluates the readiness of infrastructure, staff, application maintenance, and support.

Once the assessment is complete, Unisys works with the organization to develop an implementation plan that will help optimize current AMANDA platforms or implement a completely new platform from the ground up.

How we deliver:

- Standardize licensing and permitting services.
- Migrate current solutions to the cloud.
- Enable ability to leverage new features and functionality within new AMANDA releases.



Modernize legacy systems

Organizations dealing with paper-based systems are finding it hard to keep up with modern expectations and demands from citizens.

To combat that challenge, Unisys offers a step-by-step program to help organizations eliminate manual systems entirely.

By working with Unisys, organizations can create a plan to implement an optimized, web-based system that ensures higher citizen engagement and an increased adoption rate through ease of use.

How we deliver:

- Optimize issuance of licenses via a web-based program.
- Reduce costs of delivery services for licenses.
- Increase adoption rate of licenses and permits via an easy-to-use web portal.

Take a Deeper Look at our Award-Winning Partnership with AWS



Fastest-growing Unisys partnership—**10x growth** over 3 years.



Unisys Stealth available in AWS Marketplace.



Unisys holds the **AWS Government Competency**

23 Unisys Federal and State and Local Government clients on AWS today.



Global commitment to AWS certification training

- 100 global AWS certifications today
- 500 new certifications planned for 2018
- 8 Professional Architect certifications today with plan to double in 2018

The current wave of digital government must provide a secure and responsive citizen experience at the point of service, while also cutting the cost of government in line with today's budget pressures. Unisys provides the key tools government agencies need to move fast and fulfill that expectation.

— **Mark Forman**

Global Head of Public Sector, Unisys

Let's get started

Taking full advantage of Unisys and AWS solutions can help you increase productivity and reach your business goals. Get in touch with us today and discover how Unisys can help you get started.

Contact: GlobalAlliances@unisys.com

Visit: www.unisys.com/strategic-alliance-partners



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