

Leveraging Innovation in Communication and Collaboration to Serve Citizens



The Business Challenge.

Maintain the current level of excellent service to citizens in a climate of retiring staff with process and organizational knowledge management.

The Solution.

Unisys provided organizational and technology change management services to adopt and implement an enterprise social network that enables 11,000+ employees to collaborate and share knowledge across locations and other ministries.

Results and Benefits.

- Enabled better collaboration and communication and ability to quickly finding experts who can answer questions immediately
- Gained efficiency in communication by using newsfeed rather than emails
- Ensured faster responses via informal communication channels

“This collaboration platform has a major impact on our ability to serve citizens with better knowledge management. We are proud that together with Unisys we won an award for this innovative project.”

Dr. Nicolas Knotzer
Austrian Ministry of Finance

For more information visit www.unisys.com

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