

Delivering Clean Water to 10+ Million Citizens



The Business Challenge.

Provide greater convenience to consumers by being able to pay their utility bills via mobile devices and help them understanding their water consumption, leading to conservation of water.

The Solution.

ClearPath Forward® systems and services, and ClearPath Forward ePortal, a modern, web-enablement toolset with best practices-based safeguards, and more secure means of making customer information available on the web and on mobile devices while eliminating process redundancy and inefficiency.

Results and Benefits.

- Enabled fast, secure customer access to transactions via the internet and mobile devices, and the ability to pay bills at any ATM
- Reduced total web management staff by 30%
- Improved the utility's brand as a highly responsive and modern organization

“Our goal is to make it easy for our customers to pay their bills when and where it is convenient – in the office, at home, at the supermarket. Unisys’ ClearPath Forward systems and services have innovatively blended our legacy and newer IT infrastructure, enabling us to undertake a bold initiative that streamlined operations to give our customers flexibility in managing their utility consumption.”



For more information visit www.unisys.com

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