Enabling Unsurpassed Member Services and Maximized Staff Productivity

The Business Challenge.
Aggressively grow and expand into new markets, increase efficiency and productivity of operations, and deliver faster, more personalized service to members.

The Solution.
ClearPath Forward® financial services server, ClearPath Forward advisory, automation, integration, and platform implementation services, FIS® MISER core credit union application, as well as Dell EMC™ SAN for storage and Attachmate™ DATABridge.

Results and Benefits.
• Exceptional processing speeds, flexibility and scalability
  - Intra-month cycle processing of 110,000+ statements in less than 90 minutes
  - End of day processing in 50 minutes including database backup
  - Single system elegantly supports and segregates multiple environments for DEV and TEST alleviating the need for extra hardware thus reducing overhead
• Increased efficiency and staff productivity by automating tasks to enable “lights out” processing

“In twelve years of processing we have not had a single security incident on this well designed platform.”
“The credit union could triple in size and I am confident that we would have processing power to spare.”
“This platform is the most recoverable and low maintenance data processing system I have ever been exposed to in my 25+ year career.”

Brad Grant
Vice President - Information Services
Wings Financial Credit Union

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