

Enhancing Quality of Life Through Electric Power, Safe Flights, and Reliable Medical Services



The Business Challenge.

Provide innovative technology, solutions and services to diverse industry sectors such as airlines (build and maintain turbines), hospitals (manufacture, install and maintain medical equipment), chemicals (water treatment), transportation industries, hydroelectric (renewable) power plants and transmission networks.

The Solution.

Unisys Digital Workplace Services, including field engineering services and desk side support for 828 locations (328 cities) throughout Latin America, servicing 17,500+ people in Portuguese, Spanish and English.

Results and Benefits.

- Improved employee productivity
- Enhanced customer experience by reducing the time to resolve issues
- Reduced overall support costs

“Unisys has been our partner since 2013. We rely on them to enable us to operate at peak efficiency so we can deliver excellent service to our customers.”

Hugo Amezcua
IT Director
General Electric Latin America

Eduardo Rodrigues
IT Director
General Electric Do Brasil



For more information visit www.unisys.com

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