

Providing a Positive Experience for Travelers to the 2010 Commonwealth Games and Ensuring Future Scalability



The Business Challenge.

Commence operations at Terminal 3 in time for the expected influx of visitors for the 2010 Commonwealth Games in New Delhi, and cater to India's growing aviation industry.

The Solution.

Unisys advised airport authorities on organizational processes and roles, and developed standard operating procedures for the Airport Operations Control Center (AOCC).

Unisys reviewed and coordinated the design, installation, commissioning and integration of more than 20 IT systems and services (from 15 vendors), including terminal-wide managed network, full CCTV coverage with more than 3,000 cameras, complete access control, public address system, flight information displays, check-in and boarding gate systems, and a fully integrated building management system.

Results and Benefits.

- Debuted the brand-new Terminal 3 in time for the 2010 Commonwealth Games, in spite of stringent deadlines to complete the project within 22 months
- Handled 140,000+ passengers, 850 international flights, and 5,845 metric tons of belly cargo in just its first week of operations

“Passenger delight has always been one single goal for us at DIAL, and I strongly believe that we will achieve that with the opening and operation of T3. We have worked very closely with Unisys to implement the best ideas and solutions in the industry.”

Prabhakararao Indana
CEO - Airport Development
Delhi International Airport Limited



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