

## Enabling Secure Payment Services via a Pay-Per-Use Platform



### **The Business Challenge.**

Increase availability, quality and speed of existing Unisys Enterprise Content Management (ECM) services, as well as implement greater security, flexibility and agile development capabilities; the system usage has doubled over the last 3 years and there has been increased industry regulation.

### **The Solution.**

Unisys ECM was migrated seamlessly to a new, scalable, virtualized architecture, and Unisys Stealth® was deployed to provide industry-leading levels of security. Stealth™ establishes secure “microsegments” within the enterprise where only authorized users can access information. Delivery from low-cost centers as well as innovative financial solutions reduces fees for the service, and a pricing model tied to usage allows the client to only pay for additional performance.

### **Results and Benefits.**

- Improved service to customers, by supporting 10,000 service agents, importing 6 million card holder documents per month, and storing 1+ billion images
- Protected confidential consumer data, and ultimately the client’s brand and reputation, from malicious security threats
- Enhanced operational measures of the service, including 99.9% system availability, and performance to allow card holders to work on documents with service agents in real-time
- Improved speed to market for new consumer products via agile development methods and a scalable infrastructure



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