

Embracing Digital Collaboration to Improve Citizen Services, Enhance City Government Productivity and Reduce Costs



The Business Challenge.

Maximize city employee productivity to deliver faster, more personalized services to citizens, while reducing costs.

The Solution.

Unisys deployed two mobile applications (uMeet and uWork) running on Android and iOS to facilitate paperless meetings for city employees from any location, with the capability to change/annotate documents on-the-go, and delivered a secure ECM system with advanced mobile security features.

Results and Benefits.

- Enabled faster responses to citizen queries
- Improved the municipal department's efficiency and productivity while reducing human errors
- Reduced cost and paper usage by 30% each and the number of multi-functional printers by 50%

"The introduction of Unisys' apps have delivered agility with stability resulting in improved efficiency and productivity for our workforce. This fits perfectly with our mobile-enablement initiative and Unisys' digital government focus that ensures elimination of work limitations, building a more collaborative model, and improving services to our citizens."

Walther Burg
Cluster Head of Informative Services & Service Centre at the City of Oss



For more information visit www.unisys.com

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