



UNISYS

Security INDEX

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Unisys Additional Security Research

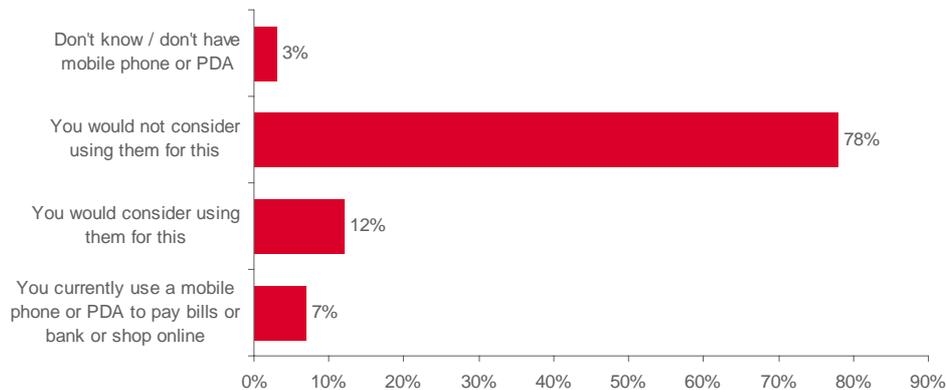
Mobile Phones and PDAs – Shopping and banking online

The vast majority of Australians have said they would not consider using their mobile phone or PDA to pay bills, shop or bank online. The results are part of new research which looks at the attitudes of Australians towards mobile devices and the means by which they can be used for payments 'on the run'.

Payments and transactions via mobile devices are an emerging innovation in service delivery, the beginnings of which we are now seeing evidence of in Australia. But even in the embryonic stages of growth in Australia, it is clear that Australians would like even more assurance that shopping, banking or paying bills from mobile devices is secure.

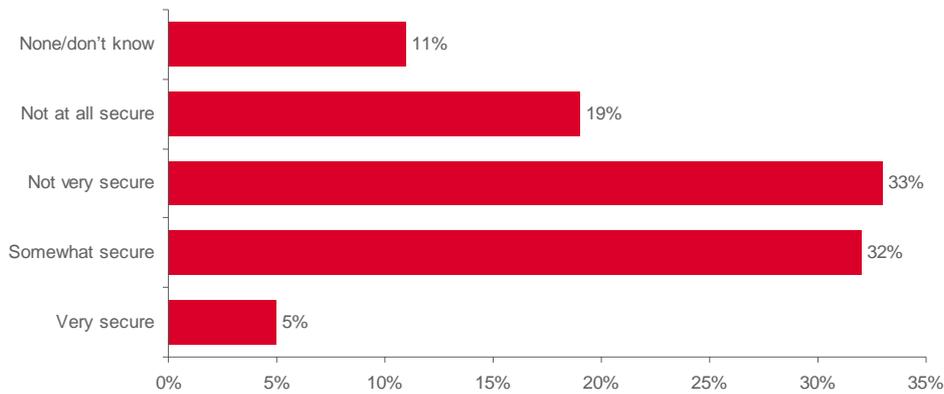
Overall 78% of Australians or 12 million people said they would not use a mobile phone or PDA to pay a bill, shop or bank online. The full results are below:

Thinking now about mobile phones and electronic personal organisers or PDAs. Which one of the following statements best describes you?



At least half of Australians believe that mobile phones and PDAs are either not at all secure or not very secure when it comes to paying bills, shopping or banking online. Only 5% said they believe that mobile phones and PDAs were very secure for online payments from a mobile device. The full results are below:

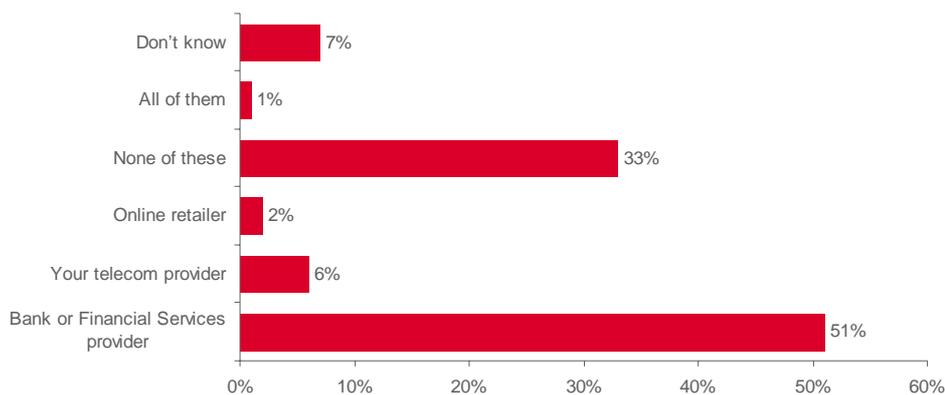
Overall, how secure do you consider mobile phones and electronic personal organisers or PDAs to be for paying bills, banking or shopping online? Do you think they are;



In terms of the types of transactions which might be made on a mobile device, it seems Australians believe banks and not online retailers would provide the best security.

51% of Australians believe that their bank or financial institution would provide the best security when paying bills or banking or shopping online from a mobile device. Conversely only 2% of Australians said they believed online retailers provided the best security. The full results are below:

Which of the following do you think would provide the best security when using a mobile phone or electronic personal organiser for paying bills, banking or shopping online?



Background

This question relating to the use of mobile phones or PDAs to pay bills, shop or bank online was asked alongside the May Unisys Security Index. 1201 respondents aged 18 years and over across Australia were surveyed by Newspoll between 17 – 20 March 2008.

For more information on the Unisys Security Index including additional resource material visit:

www.unisyssecurityindex.com.au.

For more information on Unisys Security offerings visit: www.unisys.com.au/services/security/index.htm.

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